

ДЕКЛАРАЦИЯ ЗА ПОВЕРИТЕЛНОСТ

1. Application and purpose

This Privacy Policy applies to the activities of Socourt OOD and is to inform you regarding the use of Your information which is collected during Your use of “Аз-Кметът”'s smartphone application (App) on Your smartphone device (Device) .

The App is designed and built to empower users to report incidents to local authorities for reporting and repair (Services) .

“Аз-Кметът” will not collect or monitor personal information about You without Your consent. The information “Аз-Кметът” collects is what You tell “Аз-Кметът” about Yourself and information about how You use the App and Services, such as personal information You tell “Аз-Кметът” about Yourself (including Your phone number and street address) and using the App and location. Also, if You contact “Аз-Кметът”, “Аз-Кметът” may keep a record of that correspondence. “Аз-Кметът” may also draw upon this information in order to adapt the Services to your needs, to research the effectiveness of “Аз-Кметът”'s network and Services, and to develop new tools for the Services.

If You do not provide the personal information “Аз-Кметът” may not be able to provide you with the Services.

2. Location data

You agree and consent to “Аз-Кметът” use of Your location data where applicable. In addition, You consent and agree to “Аз-Кметът” use of location data where Your device is used by a third party. When You use the App and the Service, and send a report, “Аз-Кметът” receives and records information on its server logs

from Your mobile platform, including Your location. “Аз-Кметът” treats this data as non-personal information, except where “Аз-Кметът” is required to do otherwise under applicable law. To best manage information such as location data, You may disable the tracking functionalities on Your Device, although the App and the Services will not operate to their full capacity and if You do not provide the location You will not be able to file a report.

3. Using and disclosing Your personal information

“Аз-Кметът”’s purpose in collecting information about You is to provide You with Services that You request and to operate “Аз-Кметът”’s business efficiently. The circumstances in which “Аз-Кметът” may disclose information about You to another organization are limited, but include:

when required by law;
for marketing purposes when You have given Your consent;
to an organization that is an affiliate of Socourt OOD or a partner of “Аз-Кметът” (including, for example, local authorities to manage the report you have lodged via the App);
when “Аз-Кметът” believes it necessary to provide You with a service which You have requested, such as contacting You about Your use of the App;
to protect “Аз-Кметът” rights, property or personal safety or those of another customer or any member of the public; and
in the event that the assets and operations of “Аз-Кметът”’s business are transferred to another party as a going concern.
Service providers

Like many businesses, “Аз-Кметът” use a range of service providers to help “Аз-Кметът” maximise the quality and efficiency of services and business operations. This means that other individuals and organizations will sometimes have access

to personal information held by “Аз-Кметът” and may use it on “Аз-Кметът”’s behalf. “Аз-Кметът” requires its service providers to respect the confidentiality of information that they handle on “Аз-Кметът”’s behalf, and not to keep this information any longer than required for the performance of services or use it for unauthorised purposes.

4. International use

Please note that information collected by “Аз-Кметът” may be hosted on computer servers outside of your home country. Therefore, Your information may be processed and stored in a jurisdiction other than Your home country. As a result, depending on the applicable law, foreign governments, courts, or law enforcement or regulatory agencies may be able to obtain disclosure of your information through laws applicable in the relevant jurisdiction. Your use of this site or the App or Services or Your submission of any personal information to “Аз-Кметът” will constitute Your consent to the transfer of your personal information outside of Your home country, which may provide for different data protection rules than in Your country.

However, this does not change any of “Аз-Кметът”’s commitments to safeguard Your privacy and Your personal information.

You can request access to the information “Аз-Кметът” keep about You

If at any time You wish to change personal information that is inaccurate or out of date, please let “Аз-Кметът” know and “Аз-Кметът” will amend the records. If You wish to have Your personal information deleted, please let us know and we will take all reasonable steps to delete it unless “Аз-Кметът” needs to keep it

for legal reasons.

5. Storage and security of Your personal information

Socourt OOD endeavour to take all reasonable steps to keep secure any information which “Аз-Кметът” holds about You, and to keep this information accurate and up to date where possible.

Your information is stored on secure servers that are protected in controlled facilities.

6. Future changes

“Аз-Кметът” is committed to providing the best customer experience and will continue to evolve to meet the customer's needs. Because of this, from time to time, “Аз-Кметът” policies will be reviewed and may be revised. “Аз-Кметът” reserves the right to change this Privacy Policy at any time and notify You by posting an updated version of the policy on the website azkmetat.com. The amended Privacy Policy will apply whether or not “Аз-Кметът” have given You specific notice of any change. “Аз-Кметът” therefore recommends You check its Privacy Policy from time to time.

7. What to do if You have a problem, complaint or question

If Socourt OOD become aware of any ongoing concerns or problems concerning “Аз-Кметът” privacy practices, Socourt OOD will take these issues seriously and work to address these concerns. If You have any further queries relating to “Аз-Кметат”'s Privacy Policy, or You have a problem, query or complaint, please email us at support@thesocourt.com